



## Driver License Regional Monthly Review

Mega Centers

November 2013

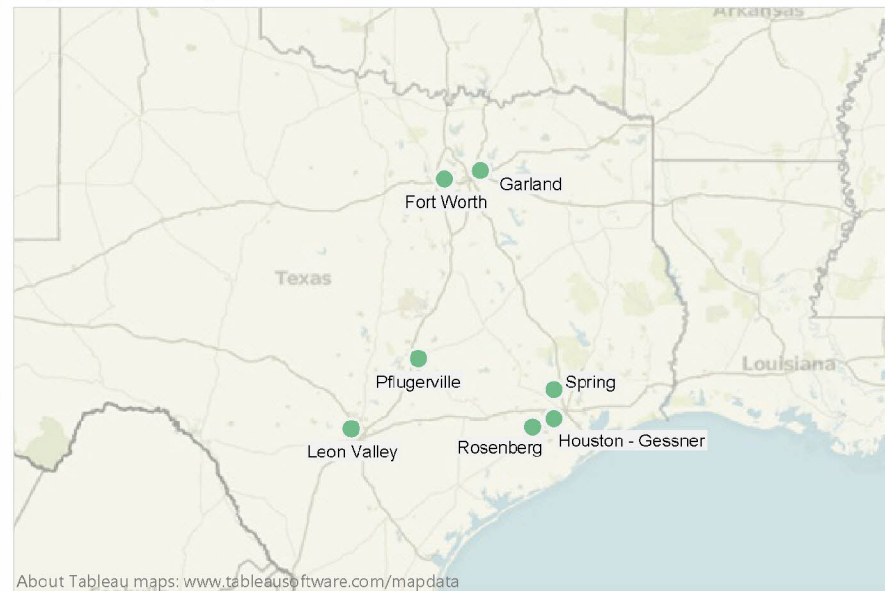
## Average Waits and Customer Volume



## Performance by Transaction Type

Office	Customer Volume			Avg Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Fort Worth	3,978	2,269	4,932	12	24	21
Garland	5,605	4,006	5,426	12	18	12
Houston - Gessner	9,878	5,805	7,944	37	87	30
Leon Valley	7,101	3,554	2,435	6	9	5
Pflugerville	6,015	3,540	4,351	7	12	9
Rosenberg	7,073	3,638	4,723	9	9	7
Spring	6,407	3,289	3,919	6	9	11

## Mega Center Map



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